

Terms of Sales

Fantopia acts as a simple intermediary for the sale of tickets between the Customer and the Organizers of the concerned events, thus acting on behalf of the latter. Consequently, these conditions of sale are applicable to purchases of ticket and in no case to the show or the event itself.

1. 1 ticket admits 1 person only.
2. Lost, stolen, or misused tickets by another attendee will not be replaced or reissued, even if you have proof of purchase. Purchasers should take all measures to safe-keep his/her event ticket.
3. Once sold, no exchange, cancellation or refund is allowed.
4. Professional photography, video and/or recording of any kind is prohibited during this performance.
5. The event organizer reserves the right to cancel, reschedule, and/or relocate the event, including the arrangement of current seating allocations, under unforeseen circumstances and by prevailing guidelines.
6. The concert management & event staff reserves the right to refuse entry and expel any person from the event venue with unruly conduct and in breach of any venue and ticketing terms & conditions.
7. To facilitate the security, safety, and comfort of all patrons, the event organizer/promoter/venue reserves the right in its reasonable discretion to conduct security searches of persons, clothing, bags, and all other items on entry and exit, to confiscate items which may cause danger or disruption to the event or other patrons or are in breach of these Terms and/or refuse admission.
8. In the event of an official cancellation, the ticket refund amount excludes the ticket fee, processing fee and/or service charges.
9. The artist's performance times are subject to change without prior notice.